

Beat: Business

## VFS GLOBAL PROCESSES ITS 100 MILLIONTH APPLICATION

ZUBIN KARKARIA CEO OF VFS

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**USPA NEWS** - VFS Global, the world's largest outsourcing & technology services provider for governments and diplomatic missions worldwide has achieved a significant milestone of processing its 100 millionth application within 14 years of operation. Zubin Karkaria said "this is a very proud moment for VFS Global.

### VFS GLOBAL REMAINS FOCUSSED ON ENHANCING CUSTOMER EXPERIENCE AND QUALITY STANDARDS

-----VFS Global, the world's largest outsourcing and technology services provider for governments and diplomatic missions worldwide has achieved a significant milestone of processing its 100 millionth application within 14 years of operation. The company remains focussed on enhancing customer experience through its service quality standards and technology based innovations since inception. CEO of VFS Global, Zubin Karkaria, said, "this is a very proud moment for VFS Global as it is a strong testimony of our commitment and drive to deliver very high service quality consistently across the globe. We embrace technology and leverage it to continuously develop innovative solutions which support the vision and requirements of our client governments. This milestone also reflects the trust and credibility we have built with governments across the world, and we deeply honor the trust reposed in us and appreciate the support and cooperation we have received ever since our inception in 2001."<sup>[7]</sup>

VFS Global was a business model created in India in 2001 introducing the concept of Visa Process outsourcing. Going beyond this, the organization has leveraged its expertise to offering integrated services for governments enabling citizen and identity management services and supporting border management services with identity management solutions. VFS Global serves 45 client governments across 120 countries with a growing network of services across the world.

Leading through innovation, the organization has developed a portfolio of technologically advanced new age solutions such as location independent document processing solution, mobile applications and video conferencing solutions among others.

### ORGANIZATION OF VFS GLOBAL SERVES 45 CLIENT GOVERNMENTS-----

VFS Global is the world's largest outsourcing and technology services specialist for governments and diplomatic missions worldwide. With over 1600 Application Centre, operations in 120 countries across five continents and 100 million applications processed as at 28 May 2015, VFS Global serves the interests of 45 client governments. VFS Global's worldwide operations are certified ISO 9001:2008 for Quality Management System, ISO 27001:2005 for Information Security Management System and ISO 14001:2004 for Environmental Management System. -----For more information, see [www.vfsglobal.com](http://www.vfsglobal.com)

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